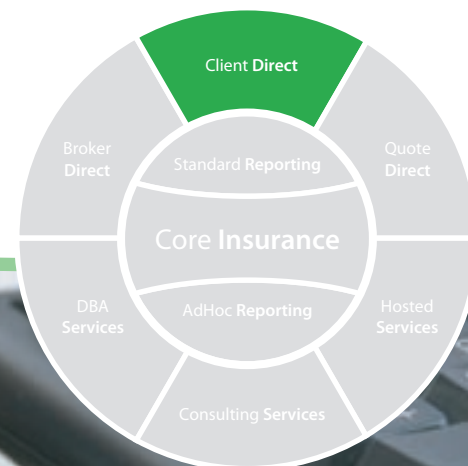




Client Direct

Your online solution for your client network



Insoft Client Direct

Client Direct is a fully integrated and internet ready online client portal. As part of the Insoft Online solutions range, Client Direct allows you to create an online “touchless” communication and business channel between your organisation and your clients.

With Client Direct, your clients can access their information securely online anytime they wish. Client Direct gives your clients greater control over their information with faster and more convenient access to your insurance services.

With Insoft Client Direct, your clients can:

- Manage their quotes, policies, claims and accounts online
- Access their information in real time
- Request and accept quotes online (available with InSoft Quote Direct)
- Receive renewal notices and payment reminders via email
- View, print, and distribute historical information

Benefits for your business

- Receive real time information from your clients
- Reduce enquiries and clients support requirements
- Create new online sales channels
- Capture data direct from clients with no double handling

Benefits for your clients

- Faster, more convenient access to insurance services
- Reduced need to place support requests
- Access their account information worldwide and at any time

Insoft Client Direct – your online solution for your client network.

